



Visiting patients at Echuca Regional Health

General and Rehab Wards

2-3pm each day for authorised visitors

Maximum of **one visitor** allowed per day

No children under 16

High Dependency Unit

3-4pm each day for authorised visitors

Maximum of **one visitor** allowed per day - immediate family only

Community Clients

Only **one support person** to be present in the home when community staff visit.

Emergency Department

Maximum **one support person** per patient

All screening requirements apply to support persons

Women during labour

Women may have **one nominated support person** with them during their admission

The support person must meet visitor screening requirements and be over 16

Specialist Units

Visitors at the discretion of the manager

Paediatrics may have **one parent** with them at a time

Visits must be **pre-arranged and approved** prior to visiting

Do **NOT** visit if you:

- Are from a Melbourne 'hot-spot' suburb
- Have tested positive for COVID-19 or are awaiting your test results
- Have returned to Australia from overseas in the last 14 days
- Had known contact with someone who has tested positive for COVID-19
- Have a temperature higher than 37.5 degrees or respiratory symptoms such as;
 - Breathlessness or breathing difficulties
 - Cough
 - Sore throat
 - Fatigue or tiredness

All visitors will be **screened on entry** to the health service

All approved visitors **MUST**:

- Have their temperature taken and provide their post code on entry
- Use the alcohol-based hand sanitiser after using the lifts, holding railings and every time you enter or exit a patient's room.
- Stay in the patient's room at all times and limit movement around the health service.
- Limit the number of personal items you bring with you.
- Leave the hospital when the visit is over. Do not wander through hallways or spend time in public areas including the main entrance, waiting area or ERH Café.
- Practice physical distancing at all times.

Please note:

- Visitors who are caring for a patient with special needs may be able to spend more time with the patient at the discretion of the Nurse in Charge.
- Long stay patients (longer than 7 days) may require more support, please speak with nurse in charge to discuss specific needs.
- Glanville Village permits one visitor per resident per day for maximum one hour between 12pm – 6pm. Please contact Glanville reception on 03 5485 5465 for further details.
- Additional visitation will be considered in exceptional circumstances (end of life care) and require approval by the Nurse/Midwife Unit Manager or Nurse/Midwife in charge.