POSITION DESCRIPTION

Social and Emotional Wellbeing Worker

Supporting Everyone to be healthy and live well

PURPOSE OF THE ROLE

headspace Echuca provide evidence-based and informed counselling and psychological therapies, to young people aged 12 to 25 years with mild to moderate mental health concerns, and their families. The Social and Emotional Wellbeing Worker plays a vital role in connecting First Nations young people to social, emotional, and cultural wellbeing opportunities. This role is focused on building trusting relationships through culturally safe and strengths-based approaches, creating spaces where young people feel heard, valued, and empowered. The Social and Emotional Wellbeing Worker provides early intervention, peer support, and culturally informed guidance, connecting young people with appropriate mental health and community services, while promoting resilience, identity, and healing. This position is instrumental in breaking down stigma around mental health and encouraging help-seeking among First Nations youth. To find out more about headspace visit headspace.org.au

Position Details	
Position Title:	Social and Emotional Wellbeing Worker
Department	headspace
Reports to:	headspace Operations Lead
FTE:	0.2 FTE
Enterprise Agreement:	Allied Health Professionals (Victorian Public Sector) (Single Interest Employers) Enterprise Agreement 2021- 2026
Position Classification:	Community Development Worker Class 2A
Position Description created:	September 2026

Selection Criteria
Essential:
• Qualification and/or work history that demonstrates comprehensive knowledge and understanding of First Nations peoples and the importance of cultural safety and early intervention for optimal physical and mental health.
• Empathy and Cultural Awareness – Ability to demonstrate knowledge and understanding of the local First Nations community, society, culture, and the issues impacting on wellbeing.
• Demonstrated network of professional relationships that delivers collaborative outcomes for First Nations young people
• Ability to communicate sensitively and effectively with members of the Aboriginal Community to ensure the best possible supports are available for young peole
• Proven teamwork bringing a collaborative team-based mindset to your work
• Satisfactory evidence of; National police check, Working with Children's Check and

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Vaccination status in line with policy and procedure at this time.
Desirable:
• Certificate or Diploma in Youth Work, Community Development, Mental Health or other related area.
• Experience in identifying and reporting clinical risk assessment

Key Accountabilities
• Build and maintain effective relationships with Aboriginal and Torres Strait Islander community in a manner which is friendly and fitting to their cultural background and life circumstances.
• Collaborate with First Nations community to deliver joint initiatives focused on social and emotional wellbeing
• Organise and attend events and activities to promote headspace Echuca to the local Aboriginal and Torres Strait Islander Community, promoting key resources and services.
• Support the facilitation of group programs and assist the engagement of young people in brief intervention pathways matched to the young person's needs
• Help the headspace team to provide culturally appropriate supports to young people
• Participate in supervision as well as connect with the headspace National First Nations Wellbeing and Engagement Division and the ERH Aboriginal Liaison team
• Participate in quality and service improvement activities.
• Any other duty considered reasonable and specific to the role.

Organisational Responsibilities
Positively promote ERH within and externally to the organisation
Comply with the ERH and Victorian Public Sector Code (VPS) of Conduct
Each employee has a responsibility to comply and promote practices with all ERH policies and procedures and familiarise themselves with those relevant to their position
Comply with relevant registration bodies mandatory continuing professional development requirements
Carry out all work and interactions in alignment with the CARE values
Report all incidents and near misses as soon as possible after the event
Participate in risk management activities and assist with identification and control of risks within their department or area of work
Each employee has a responsibility to comply with and promote compliance with the National Safety & Quality Health Service Standards and other industry standards and relevant regulatory requirements

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CARE Values	
All staff are expected to behave in a way that is in alignment with our corporate values:	
Collaboration	Works with a team focus Cooperates with others and gains input and support to assist in achieving objectives We work with others to achieve shared goals
Accountability	Monitors the impact of one's own behaviour on others Supports a "no-blame" culture in reporting incidents and helping to effectively resolve them
Respect	Treats people fairly and openly Treats people with dignity Demonstrates personal standards of consistency, tolerance and patience
Excellence	Consistently supports and follows organisational policies and procedures Actively participates in identifying opportunities to improve what we do

Key Relationships	
Internal	**External**
headspace Echuca and collocated team members	Young people, their family and friends that access the centre
headspace Youth Reference Group members	Local First Nations youth, services, programs, organisations and education providers
Consortium partner organisations	

Leadership Capabilities

The table below indicates the leadership capability levels required. This table will need to be read in conjunction with the ERH Leadership Capability Framework.

✓ **PLEASE USE A TICK ICON TO INDICATE REQUIRED LEVEL**

Category	Descriptors	Foundation	Proficient	Advanced	Highly Advanced
Collaboration	Inspires direction & purpose		✓		
	Turns challenges into opportunities		✓		
	Communicates effectively		✓		
	Builds relationships		✓		
	Works collaboratively		✓		

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Accountability	Acts with integrity	✓			
	Demonstrates accountability	✓			
	Drives accountability	✓			
	Manages self		✓		
	Promotes innovation		✓		
Respect	Accessible communicator	✓			
	Values difference		✓		
	Consistently articulates direction	✓			
	Empowers others		✓		
	Respectfully influences		✓		
Excellence	Delivers results		✓		
	Plans and prioritises	✓			
	Thinks and solves problems		✓		
	Consumer focus		✓		
	Innovation change leader	✓			

TERMS & CONDITIONS OF EMPLOYMENT:
Terms and conditions are in accordance with the Letter of Offer and Contract of Employment.

I acknowledge that I have received a copy of this position description. I have read (or have had read to me) and understand the requirements of this position. I agree to work in accordance with this position description.

Signed: Date: / /

Print Name:

cc: Employee File