

Supporting Everyone to be healthy and live well

PURPOSE OF THE ROLE

The Subacute AHA assists health professionals to deliver goal based, patient centered care to patients on the ward and in the community.

Care is provided under the direction of a health professional within the multidisciplinary subacute team, including physiotherapy, occupational therapy, speech therapy, dietetics and social work. The role involves completing a variety of direct and indirect clinical and administrative tasks.

Duties may include and are not restricted to assisting patients to complete exercises and speech programs, assisting patients in performing activities of daily living, assisting to facilitate groups, delivery and set-up of equipment to a consumer's home, maintaining and cleaning of work equipment and areas. This will include weekend and public holiday work, as part of a rotating roster.

Position Details	
Position Title:	Allied Health Assistant
Department	Subacute
Reports to:	Subacute Allied Health Clinical Lead
	Director Allied Health
	Executive Director Community Services
Positions Reporting to this role:	Nil
Enterprise Agreement:	Health and Allied Services, Managers and
	Administrative Workers Enterprise Agreement
	2021-2025
Position Classification:	Allied Health Assistant (IN29 – IN30)
Position Description last reviewed:	January 2025

Selection Criteria

Essential:

Qualifications:

Relevant qualification in Allied Health Assistance, e.g. Certificate III or IV in Allied Health Assistance, or equivalent or/be working towards the same

Work with patients and liaise with other team members to facilitate management, safe program delivery and service coordination.

Implement tasks as directed by an AHP in individual and group settings and provide effective documentation and task specific feedback as required

Clinically assessing and evaluating client status, monitoring client progress and assisting other team members to ensure individual client goals and objectives are met in a timely manner

Record client contacts and statistical data as per program requirements

Assisting in ongoing program development to continuously meet the changing requirements of the subacute ward

Maintaining a safe and clean work area

Allied Health Assistant



Participate in departmental and organisational meetings as required

Rotating across Community Services departments as required in AHA capacity

As a member of the subacute multidisciplinary team, ensuring the delivery of a best practice, collaboration and inclusivity is upheld

Completion of indirect tasks as requested by health professionals, for example phone calls, modification of equipment, letter writing, administrative tasks

Set-up, organise and/or deliver equipment to meet individual client treatment, group program or home safety needs

Current Australian Driver's License

Satisfactory evidence of; National police check, Working with Children's and Vaccination status in line with policy and procedure at this time

Desirable:

Previous experience working in a multidisciplinary team

Previous experience working in a subacute setting

Key Accountabilities

Relevant qualification in Allied Health Assistance, e.g. Certificate III or IV in Allied Health Assistance, or equivalent or/be working towards the same

Ability to participate within a multidisciplinary team and be effective when working independently

Commitment to conduct high quality therapy sessions for clients and report any concerns in a timely manner

Ability to interact with clients in a caring and positive way

Well-developed interpersonal, verbal and written communication skills

Computer literacy including experience in Microsoft Office and a willingness to learn new IT platforms

Demonstrated commitment to maintaining safe, clean and effective work areas

Demonstrated ability to follow through with tasks and report

Proven organizational skills with an ability to prioritise and manage a diverse workload

Demonstrated commitment to ongoing professional development

Organisational Responsibilities

Positively promote ERH within and externally to the organisation

Comply with the ERH and Victorian Public Sector Code (VPS) of Conduct

Each employee has a responsibility to comply and promote practices with all ERH policies and procedures and familiarise themselves with those relevant to their position

Comply with relevant registration bodies mandatory continuing professional development requirements

Carry out all work and interactions in alignment with the CARE values

Report all incidents and near misses as soon as possible after the event

Participate in risk management activities and assist with identification and control of risks within their department or area of work

Actively support compliance with the National Safety & Quality Health Service Standards and other professional standards and relevant regulatory requirements

Allied Health Assistant



CARE Values				
All staff are expected to behave in a way that is in alignment with our corporate values:				
Collaboration	Works with a team focus Cooperates with others and gains input and support to assist in achieving objectives We work with others to achieve shared goals			
A ccountability	Monitors the impact of one's own behaviour on others Supports a "no-blame" culture in reporting incidents and helping to effectively resolve them			
Respect	Treats people fairly and openly Treats people with dignity Demonstrates personal standards of consistency, tolerance and patience			
Excellence Excellence	Consistently supports and follows organisational policies and procedures Actively participates in identifying opportunities to improve what we do			

Key Relationships			
Internal	External		
Subacute Allied Health, nursing, medical and administrative staff	Community Groups		
Community Service Staff	Equipment suppliers		
	Other Health Services		

Leadership Capabilities

The table below indicates the leadership capability levels required. This table will need to be read in conjunction with the ERH Leadership Capability Framework.

PLEASE USE A TICK ICON TO INDICATE REQUIRED LEVEL

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Category	Descriptors	Foundatio n	Proficien t	Advance d	Highly Advance d
Collaboration Accountability	Inspires direction & purpose	√			
	Turns challenges into opportunities	√			
	Communicates effectively	✓			
	Builds relationships	✓			
	Works collaboratively	✓			
A ccountability	Acts with integrity	✓			
	Demonstrates accountability	~			
	Drives accountability	✓			
Anc)	boration Inspires direction & purpose Turns challenges into opportunities Communicates effectively Builds relationships Works collaboratively untability Acts with integrity Demonstrates accountability Drives accountability Manages self Promotes innovation				
	Promotes innovation	✓			
Respect	Accessible communicator	✓			
	Values difference	✓			
	•	√			
	Empowers others	✓			

Allied Health Assistant



Respect	Respectfully influences	✓		
E xcellence	Delivers results	✓		
	Plans and prioritises	✓		
Excellence	Thinks and solves problems	✓		
	Consumer focus	✓		
	Innovation change leader	√		

TERMS & CONDITIONS OF EMPLOYMENT:

Terms and conditions are in accordance with the Letter of Offer and Contract of Employment.

I acknowledge that I have received a copy of this position description. I have read (or have had read to me) and understand the requirements of this position. I agree to work in accordance with this position description.

Signed:	Date:	/	/	
Print Name:				
cc: Employee File				

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